

Susan Sarro
9 Colonial Rd
Dover MA 02030
781-956-3234

FILED

2023 OCT 13 AM 10:36

CLERK
US BANKRUPTCY COUR
DISTRICT OF DELAWARE

October 5, 2023

United States Bankruptcy Court
824 Market Street
Wilmington DE 19801

RE: Case No. 23-11385

Your Honor:

I am writing regarding the Mitchell Gold Bob Williams bankruptcy. I only learned of the bankruptcy from paperwork I received in the mail after the September 25, 2023 Objection Deadline.

I have 2 orders for 5 pieces of furniture, totaling \$14,621.91. Because these are custom pieces, I was required to and did, pay in full on the dates of purchase May 7 and May 22, 2023. I have attached all paperwork for these orders.

If the Merchandise Retrieval Process is applicable in a timely manner, I am willing to accept delivery or arrange for the pick-up of the 5 pieces of furniture I purchased. This is my preference. However, I request clear instruction on how to locate and arrange to receive these pieces. Since I learned of the bankruptcy, I have contacted MGBW via phone, email and chat, as well as the Ryder and Furniture USA warehouses and I have not gotten any information about the location/delivery of my furniture. I also left voicemails for counsel at Morris, Nichols, Arsh & Tunnell LLP with no reply.

If not applicable, I respectfully request a full refund for the \$14,621.91 I was required to pay at the time of purchase.

I appreciate your understanding and look forward to your resolution of this matter.

Sincerely,
Susan Sarro

**Mitchell Gold
+Bob Williams**

625 WORCESTER STREET
NATICK MA 01760
508 650-1400

Sales Order	
4311390590	
Estimated Date	Document Date
As Soon As Possible	05/07/23

Sold To	Ship To		
SUSAN SARRO 9 COLONIAL RD DOVER, MA 02030 Home: 508 785-0100 susan.sarro@verizon.net	SUSAN SARRO 127 PETHERTON DR BETHANY BEACH, DE 19930 susan.sarro@verizon.net Home: 508 785-0100 Cell:		
Terms	Sales Associate	Customer #	Store
SEE BELOW	JSNT	431652634	431
Printed: 05/07/23 01:04PM			
D - Delivery			

<https://r.mgbw.com/CustomerAccount/OrderPayment/NDMxMTM5MDU5MA==>

Ln#	Item	Description	Order	Price	Amount
1	2214-034L	GISELLE LTH FL SWVL	2	RETAIL PRICE:	\$3,734.00
	BRAND: MTO			YOUR PRICE:	\$4,854.34
		Base Cover: -2530 - D - PERF TRIB-ARCTIC WHITE			
		Cushion Fill: SIG - SIGNATURE POLY			
		Discount: 7.14% 35FF23 Discount		Discount Amount:	\$266.61
		Discount: 30.00% 30FF23 Discount		Discount Amount:	\$1,040.22
2	COMFORT_CLUB	COMFORT CLUB	1	RETAIL PRICE:	\$150.00
	BRAND: 1000			NET EXT PRICE:	\$150.00

Merchandise:	\$5,004.34
Delivery Charge:	\$279.00
Tax:	\$0.00
Total Sales Order:	\$5,283.34

Total Comfort Club Savings: \$0

Amount Paid:
Current Payments

**Mitchell Gold
+Bob Williams**

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NATICK MA 01760
508 650-1400

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<https://r.mgbw.com/CustomerAccount/OrderPayment/NDMxMTM5MDU5MA==>

Financed By:
Finance Plan:
Account:

Auth:

VISA	#####4540	Auth# 05543D Sale	\$-5,283.34
Club Pricing is contingent upon paid Comfort Club Membership		Amount Due:	\$0.00

X_____

I agree to pay the above total amount according to the card issuer agreement. I acknowledge that all information written on the order is accurate. I agree to the policies set forth on the terms of sale agreement and have received a copy for my reference along with this receipt.

**Mitchell Gold
+Bob Williams**

 625 WORCESTER STREET
 NATICK MA 01760
 508 650-1400

Sales Order	
4311399061	
Estimated Date	Document Date
As Soon As Possible	05/22/23

Sold To	Ship To		
SUSAN SARRO 9 COLONIAL RD DOVER, MA 02030 Home: 508 785-0100 susan.sarro@verizon.net	SUSAN SARRO 127 PETHERTON DR BETHANY BEACH, DE 19930 susan.sarro@verizon.net Home: 508 785-0100 Cell:		
Terms	Sales Associate	Customer #	Store
SEE BELOW	JSNT	431652634	431
Printed: 05/22/23 03:12PM			
D - Delivery	THE CUSTOMER WOULD LIKE DELIVERY AFTER 8/15/2023		

<https://r.mgbw.com/CustomerAccount/OrderPayment/NDMxMTM5QTA2MQ==>

Ln#	Item	Description	Order	Price	Amount
1	2214-096-R-T BRAND: MTO	GISELLE RIGHT ARM LOUNGE	1	RETAIL PRICE: YOUR PRICE:	\$4,394.00 \$2,856.19
		Base Cover: 104871 - 13 - VINTAGE CHENILL-SMOKY Cushion Fill: SIG - SIGNATURE POLY			
		Discount: 7.14% 35MD23 Discount		Discount Amount:	\$313.73
		Discount: 30.00% 30MD23 Discount		Discount Amount:	\$1,224.08
2	243-035L BRAND: MTO	ELLIS FL SWVL CHAIR LTH	1	RETAIL PRICE: YOUR PRICE:	\$3,734.00 \$2,427.17
		Base Cover: -2530 - D - PERF TRIB-ARCTIC WHITE Cushion Fill: SIG - SIGNATURE POLY			
		Discount: 7.14% 35MD23 Discount		Discount Amount:	\$266.61
		Discount: 30.00% 30MD23 Discount		Discount Amount:	\$1,040.22

**Mitchell Gold
+Bob Williams**

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Terms	Sales Associate	Customer #	Store
SEE BELOW	JSNT	431652634	431
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<https://r.mgbw.com/CustomerAccount/OrderPayment/NDMxMTM5OTA2MQ==>

Ln#	Item	Description	Order	Price	Amount
3	726-002T	ALEX 2/2 SIG Q SLPR	1	RETAIL PRICE:	\$5,194.00
	BRAND: MTO			YOUR PRICE:	\$3,376.21
		Base Cover: 104218 - 8 - PERF LUST BW-CREAM			
		Cushion Fill: REG - ECO LUXE POLY			
		Leg Finishes: 8 - NATURAL			
		Discount: 7.14% 35MD23 Discount		Discount Amount:	\$370.85
		Discount: 30.00% 30MD23 Discount		Discount Amount:	\$1,446.94
4	61-PRFU-0094-PREML1	WP PREMIUM FURNITURE W/PWR 5YR	2	RETAIL PRICE:	\$339.50
	BRAND: 1000			NET EXT PRICE:	\$679.00

Merchandise:	\$9,338.57
Tax:	\$0.00
Total Sales Order:	\$9,338.57

Total Comfort Club Savings: \$0

Amount Paid:
Current Payments

**Mitchell Gold
+Bob Williams**

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NATICK MA 01760
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Financed By:
Finance Plan:
Account:

Auth:

MASTER CARD	# #####4483	Auth# 09037Z Sale	\$-9,338.57
Club Pricing is contingent upon paid Comfort Club Membership		Amount Due:	\$0.00

X_____

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